

VISTECH™

forward-thinking services



📞 0800 6123 280

🌐 VISTECHSERVICES.CO.UK

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AN INTRODUCTION FROM CHRIS TAYLOR, MD

At Vistech Services, we are incredibly proud to play a key role in protecting people, property and assets across the North of England and beyond. From our beginnings in 2010, we have grown into one of the region's most trusted and established security providers, with a nationwide reach and a reputation for reliability, professionalism and integrity.

Our success is built on a wealth of industry experience, a highly trained and dedicated team, and a strong commitment to doing things the right way. Holding some of the highest accreditations in the industry, we deliver consistently high standards and maintain long-term relationships with clients ranging from independent businesses to national organisations.

Everything we do is underpinned by a straightforward principle: putting our clients first. Whether it's frontline guarding, mobile patrols, CCTV monitoring or any of our other services, we focus on delivering the highest level of service, every time.

Chris Taylor BA (Hons) MA MLoD
Managing Director



FORWARD-THINKING SERVICES

We deliver a comprehensive range of professional security solutions designed to protect people, property and assets across the UK. Whether securing a single site or managing multi-location coverage, every service we provide is backed by nationally recognised standards and a commitment to excellence.

We are proud to hold NSI Guarding Gold accreditation, a mark of quality that reflects our adherence to the highest standards of security provision, operational management and customer care. As an SIA Approved Contractor, we consistently meet and exceed the criteria set by the Security Industry Authority, and our membership in the ACS Pacesetters recognises us as one of the top-performing security companies in the UK.

These accreditations are more than badges, they are a reflection of the trust our clients place in us and the standards we uphold every day. With Vistech, you can be confident in a reliable, accountable and professional security partner.

SECURITY SERVICES INCLUDE:

- ✓ SECURITY GUARDS
- ✓ MOBILE PATROLS
- ✓ ALARM RESPONSE
- ✓ KEY HOLDING
- ✓ CCTV SYSTEMS
- ✓ CCTV MONITORING
- ✓ WIRELESS ALARMS
- ✓ CORPORATE SECURITY
- ✓ CONSTRUCTION SITE SECURITY



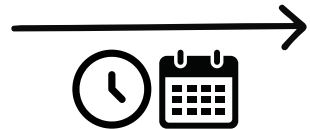
**200+ VETTED & ACTIVE
SIA-LICENCED OFFICERS**



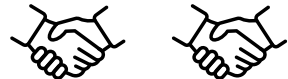
**STAFF COVER 24 HOURS A
DAY, 365 DAYS A YEAR**



**WORKED WITH
1000+ CLIENTS**



**70% OF OUR GUARDS HAVE
OVER 2 YEARS' SERVICE**



**75% OF OUR WORK COMES
FROM REPEAT CLIENTS**

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FULLY ACCREDITED WITH AN EXPERIENCED TEAM

Vistech Services is proud to hold leading industry accreditations, reflecting our commitment to quality, safety, and compliance. We combine trusted credentials with robust systems and experienced people to deliver a reliable, professional service at every level.



NSI GOLD STANDARD CONTACTOR

We're the only Teesside-based security company with multiple NSI Gold accreditations, covering Guarding, Keyholding, Alarm Response, Mobile Patrols, Control Room, EMS, Health & Safety, and Quality. This demonstrates our commitment to high standards, compliance, and independently audited service delivery.



SIA APPROVED CONTRACTOR

Vistech Services is an SIA Approved Contractor, recognised for consistently exceeding industry standards. As a member of the ACS Pacesetters, an elite group of top-performing security providers, we are proud to be ranked among the top 15% companies in the SIA's Approved Contractor Scheme.



Vistech Services is an SSAIB Approved Contractor for the design, installation, maintenance and repair of CCTV, intruder alarms, and vacant property alarm systems. We fully comply with the SSAIB Code of Practice SS 2005, covering both equipment standards and system delivery requirements.



SAFE CONTRACTOR - THE HEALTH AND SAFETY SCHEME

The SafeContractor scheme confirms that our health and safety policies and procedures meet recognised industry standards. This accreditation offers clients added confidence in our safe, compliant, and professional approach.



SAFE CONTRACTOR - PQQ

A PQQ (Pre-Qualification Questionnaire) is used to assess a contractor's suitability, covering areas such as health and safety, finance, quality, GDPR, anti-bribery, modern slavery, and equality. It helps verify compliance and capability before tendering.



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BS 7858 STANDARD

We have a team of over 200 SIA-licensed security guards, all fully vetted to BS 7858 standards, uniformed, and insured. Our experienced HR team ensures that every security operative meets the highest levels of compliance and professionalism.



LONE WORKER PROTECTION

We take the safety of our team seriously, which is why all our lone workers are protected by a robust monitoring system. With real-time GPS tracking, regular welfare checks, and instant alarm response, we ensure every operative has the support they need, no matter where they're working.



A HOST OF ACCREDITATIONS

We deliver a comprehensive range of professional security solutions designed to protect people, property and assets across the UK. Whether securing a single site or managing multi-location coverage, every service we provide is backed by nationally recognised standards and a commitment to excellence.



VISTECH TRAINING

Vistech Training is the dedicated training division of Vistech Services, providing industry-recognised qualifications in security, first aid, and health & safety. We deliver accredited courses that meet regulatory requirements and support career development across the sector.



DEDICATED OPERATIONS TEAM

Our operations team conducts regular KPI audits and performance reviews to ensure service quality, compliance, and continuous improvement. A strong operations presence is vital to delivering reliable security services, which is why our team is supported by a 24/7 control room, providing constant oversight, rapid response, and ongoing client support.



HEALTH AND SAFETY

We maintain safe, healthy working conditions in line with the Health and Safety at Work Act 1974, following all relevant codes of practice and safe working methods to ensure compliance and wellbeing.



EMPLOYER
RECOGNITION
SCHEME

GOLD AWARD



CLEVELAND
POLICE



Highfield
Qualifications
Approved Centre



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A PERSONAL SERVICE

A MESSAGE FROM OUR OPERATIONS DIRECTOR

At Vistech Services, we take pride in being a real business with real people. While we deliver professional, nationwide security solutions, we've never lost the personal approach that sets us apart. We work closely with our clients to understand their needs and tailor our services accordingly, whether it's a single-site retailer or a multi-site operation.

As Operations Director, I stay involved with our contracts to ensure all runs smoothly. My role is to be a consistent point of contact, someone who genuinely understands your site, your challenges, and your priorities.

With experience across a range of sectors, including construction, retail, education, healthcare, and events, I work alongside our dedicated team to make sure we continue delivering the high standards Vistech is known for.



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SECURITY GUARDS



WHAT TO EXPECT FROM OUR SECURITY GUARD SERVICE

Vistech Services provides professional, SIA-licensed security officers across the UK. Our BS 7858-vetted guards deliver reliable protection through access control, patrols, incident response, and front-of-house duties. Services are tailored to each client, whether for construction, retail, commercial, or public sector sites.

As an SIA Approved Contractor and NSI Guarding Gold-accredited provider, we uphold the highest standards. Our 24/7 control room ensures constant support, while regular KPI reviews drive consistency and improvement. Clients trust us for visible, responsive security that protects people and property around the clock.

WHAT YOU GET WITH VISTECH

- ✓ SIA APPROVED CONTRACTOR
- ✓ NSI GUARDING GOLD CERTIFIED
- ✓ WE OPERATE 24 HOURS A DAY
- ✓ VETTED SIA LICENCED GUARDS
- ✓ READY TO DEPLOY PERSONNEL NATIONWIDE
- ✓ OVER 200 ACTIVE GUARDS VETTED AND LICENCED

WE PROVIDE:

- Construction site security
- Static site security
- Retail and loss prevention guards
- Car park and security management
- Hotel concierge security
- Taxi marshalls
- Event guards
- Gatehouse security
- Patrol guards
- Security receptionists
- Stop and search security
- Store detectives

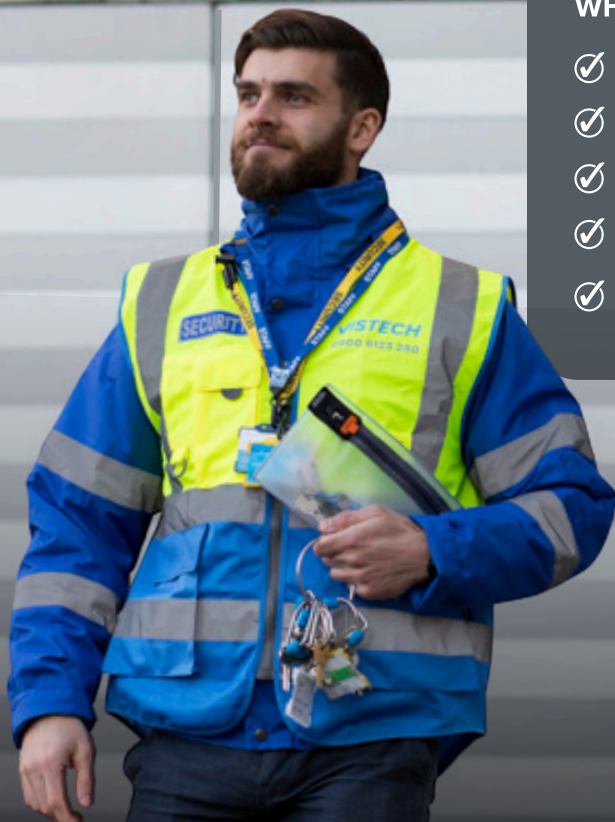
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KEY HOLDING & ALARM RESPONSE



WHAT WE OFFER:

- ✓ DETAILED REPORTS
- ✓ 24-HOUR COVERAGE
- ✓ RAPID RESPONSE
- ✓ WARNING BOARDS INCLUDED
- ✓ TECHNOLOGY TO REDUCE FALSE ALARMS

WHAT TO EXPECT FROM VISTECH SERVICES

Our key holding and alarm response service provides 24/7 peace of mind by ensuring a swift, professional response to any alarm activation. As an NSI Gold-accredited provider, we ensure all response officers are SIA-licensed, fully trained, and supported by our 24-hour control room.

We hold keys securely and respond promptly to incidents, reducing risk to clients and staff while ensuring sites are safe, secure, and fully checked before being resecured. This service is ideal for commercial premises, vacant properties, and multi-site operations looking for a dependable, compliant solution.

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MOBILE PATROLS

WHAT WE OFFER:

- ✓ PATROL CHECK POINTS
- ✓ LOCKING & UNLOCKING
- ✓ LIVERIED VEHICLES
- ✓ VISIBLE DETERRENT
- ✓ 24/7 CONTROL ROOM SUPPORT
- ✓ WARNING BOARDS INCLUDED
- ✓ LIVE TRACKING



WHAT TO EXPECT WITH VISTECH SERVICES

Our mobile patrol services offer a cost-effective and highly visible security solution for sites that don't require a constant presence. Vistech's SIA-licensed mobile officers carry out scheduled and random patrols, providing deterrence, detecting issues early, and ensuring site integrity out of hours.

Supported by GPS tracking, incident reporting systems, and our 24/7 control room, our mobile teams respond quickly to alarms, emergencies, and client concerns; delivering reliable protection for commercial properties, construction sites, business parks, and vacant premises.

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CCTV SYSTEMS AND SERVICES

WHAT WE OFFER:

- ✓ FULL INSTALLATIONS
- ✓ CCTV MONITORING
- ✓ CCTV VAN HIRE
- ✓ CCTV TOWER HIRE
- ✓ DETECTION SOFTWARE
- ✓ REMOTE MANAGEMENT
- ✓ RANGE OF SYSTEMS TO SUIT YOUR NEEDS
- ✓ DOMESTIC AND COMMERCIAL SYSTEMS
- ✓ REPAIR AND MAINTENANCE SERVICE
- ✓ WIRELESS VIDEO VERIFICATION & MONITORING

WHAT TO EXPECT WITH VISTECH SERVICES

Vistech Services offers a complete range of CCTV solutions, from system design and installation to 24/7 remote monitoring and rapid deployment units. Our SSAIB-approved CCTV installations are tailored to meet the specific needs of each site, ensuring effective coverage and compliance.

We also provide CCTV van hire for flexible, high-visibility surveillance, ideal for events, construction sites, and temporary setups. All monitored systems are linked to our dedicated control room, where trained operatives respond to incidents in real time, ensuring a fast, coordinated response that protects people, property, and assets.

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OTHER SERVICES WE OFFER

WHAT WE OFFER:

- ✓ CAR PARK MANAGEMENT
- ✓ SECURITY CONSULTANCY
- ✓ ACCESS CONTROL
- ✓ CORPORATE SECURITY
- ✓ PROTEST SECURITY
- ✓ ID BADGE PRINTING
- ✓ TURNSTILE HIRE
- ✓ SECURITY FENCING
- ✓ EMPLOYEE SCREENING & VETTING
- ✓ WIRELESS ALARM SYSTEMS
- ✓ SECURITY DOG HANDLERS

WHAT YOU GET WITH VISTECH

At Vistech Services, we combine industry-leading standards with a personal, responsive approach. With proven experience, trusted accreditations, and a dedicated team, we're committed to protecting people, property, and reputations 24/7, 365 days a year.

Please get in touch with one of our dedicated team members for a no-obligation quote and find out how Vistech Services can support your security needs.

See contact details below:

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